

Sharing Feedback on Accessibility at Main Street Community Services

Main Street Community Services is committed to providing environments which provide equal opportunity to all people to be able to utilize and access services. This commitment extends to people supported by Main Street Community Services and members of the general public (e.g., donors, those seeking information, families, etc.).

Some ways in which Main Street Community Services provides accessible services include:

- Supporting individuals in the use of assistive devices and encouraging the use of devices (e.g., listening devices, screen readers, wheelchairs, safety helmets, safety harness, etc.).
- Communicating with individuals in ways that meet their needs (e.g., verbally, by phone, e-mail, etc.).
- Providing invoices and receipts in various formats (e.g., hard copy, large print, e-mail, etc.).

If you are supported by Main Street Community Services and have accessibility challenges, speak to the Program Manager or the Supervisor of the location where you are supported.

Anyone who experiences accessibility challenges, when interacting with Main Street Community Services, should speak to the Program Manager or office representative. Main Street Community Services will work with you to resolve the issue.

If you have any questions please contact:

Shelley Steinburg, Executive Director

613-831-6606 or mainstreetcommunity@bellnet.ca